

Settings Tab

Use member **Settings** to manage identity, allowed source IPs, alert recipients, agent update behavior, WHM access, and member removal for one enrolled server.

This tab is for the selected member only. Pool name, pool deletion, Managed DNS, Storage Pools, and Protection settings live in their own pool-level areas.

What you can manage

Section	What it is for
Member details	Friendly name, agent hostname, and allowed source IPs.
Alert recipients	Account email toggle and additional team email addresses for monitoring alerts.
Agent updates	Installed agent version, update channel, and auto-update setting.
WHM API key	cPanel account discovery and recovery access for this member.
Danger zone	Remove the member from the pool.

Free and Pro

Feature	Community	Pro
View member details	Included	Included
View alert recipient settings	Included	Included
Send alerts to account email where available	Included	Included
Edit member name, hostname, and allowed IPs	Upgrade required	Included
Add extra team alert recipients	Upgrade required	Included
Change agent update channel and auto-update	Upgrade required	Included

Feature	Community	Pro
Add, edit, rotate, or remove WHM API key	Upgrade required	Included
Remove member from pool	Upgrade required	Included

Community keeps settings visible. Pro gives the operational controls needed for teams and production hosting.

Member details

Member details control how the server is identified and allowed to connect.

Field	Meaning
Friendly name	Display name shown in the pool UI.
Agent hostname	Hostname the member should report as.
Allowed source IPs	Public egress IP addresses allowed to contact ServersCTL for this member.

Be careful when editing allowed IPs. If the member's real egress IP is removed, the agent may stop checking in until the allowed list is corrected.

Alert recipients

Settings controls who receives monitoring emails.

You can:

- Send alerts to the account email.
- Add extra team email addresses on Pro.
- Remove extra recipients.
- Save recipient changes.

The alert rules themselves are configured in the member **Monitoring** tab.

Agent updates

The Agent updates card shows the installed agent build and lets Pro users choose:

Setting	Meaning
Production	Normal release channel for most users.
Stable	Conservative channel when available.
Development	Early channel for testing newer builds.
Auto-update	Lets the member update itself according to the selected channel.

Use Production for normal production servers unless support asks you to use another channel.

WHM API key

When cPanel is detected, Settings shows a **WHM API key** card.

The member WHM key is used for cPanel account discovery and local WHM operations for that server, such as account management and recovery checks. It is not the same as a DNS provider key.

Available Pro actions:

Action	What it does
Add WHM API key	Links this cPanel member to WHM access.
Rotate key	Replaces the saved key.
Edit	Updates WHM connection details.
Remove	Removes the saved WHM access for this member.

DNS cutover keys belong in Managed DNS, not in member Settings.

Remove member

The Danger zone lets Pro users remove the member from the pool.

Removing a member detaches it from the pool so it can be enrolled again with a fresh key. Do this only when you are sure the server should no longer be managed from this pool.

Before removing a member:

- Check whether it is used by Protection, Agent Transfer, or recovery workflows.
- Confirm you no longer need its backups or history from the pool view.
- Make sure you know how to reinstall or re-enroll the agent if needed.

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