

Restore Backups Tab

Use **Restore Backups** to find recovery points for a member and put them back when something needs to be recovered. It is the recovery workspace for server backups, service backups, application backups, and other stored recovery points that belong to the member.

What you can do

Area	What it is for
Recovery timeline	Browse available backups by date and type.
Backup details	Inspect size, source, version, and what the recovery point contains.
Restore	Put a compatible backup back onto a server.
Download	Download a recovery point when available.
Delete	Remove old backups you no longer want to keep.
Run backup	Create a fresh backup when the member and plan support it.

Free and Pro

Feature	Community	Pro
View available recovery points	Included when storage is connected	Included
Inspect backup details	Included	Included
Download supported backups	Included when allowed by storage policy	Included
Create new cloud backups	Upgrade or storage required	Included with connected storage
Restore backups from the UI	Upgrade required	Included
Delete managed recovery points	Upgrade required	Included
Cross-member restore to compatible servers	Upgrade required	Included

Pro gives you the recovery controls that matter during an incident: create fresh backups, restore faster, and recover to compatible members without turning the process into manual file handling.

Finding a backup

1. Open the pool.
2. Select the member.
3. Open **Restore Backups**.
4. Use the timeline or filters to find the backup type you need.
5. Open the backup details before restoring.

Check the source member, backup type, date, and size before you restore. For full server or site backups, confirm the destination is compatible.

Restoring a backup

To restore on Pro:

1. Select the recovery point.
2. Choose **Restore**.
3. Review the compatibility and warning messages.
4. Confirm the target.
5. Start the restore.
6. Watch the job progress in **Cron & Jobs** if needed.

Restores are intentionally gated because they can overwrite live files, service configuration, databases, or accounts. If a restore target is incompatible, choose another server or use the correct product tab for that service.

Creating a fresh backup

Use **Run backup** when you want a new recovery point before maintenance, upgrades, migrations, or risky changes.

If the button is unavailable, the member may need connected storage, a supported backup type, a healthy agent heartbeat, or a Pro plan.

Compatibility rules

Backups should be restored to compatible servers.

Backup type	Restore expectation
OpenLiteSpeed site backups	Restore to compatible OpenLiteSpeed members.

Backup type	Restore expectation
cPanel account backups	Restore to compatible cPanel members.
Database backups	Restore where the database engine and target are suitable.
Service configuration backups	Restore only where the operating system and service match.

Do not use a backup to push Ubuntu service files onto a RHEL server, or cPanel account backups onto a non-cPanel host.

Tips

- Create a fresh backup before major work.
- Check Status before restoring.
- Check Cron & Jobs after starting the restore.
- Keep storage connected and healthy so recovery points can be created automatically.
- Use Pro for production recovery, cross-member restores, and faster rollback.

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