

Plans, costs, and quota

Storage capacity is billed at the **account** level. Each Storage Pool has its own **assigned quota** slice of that account capacity.

Included with Pro

Plan	Base storage
Community	0 bytes — you must purchase add-on capacity before backups can upload
Pro (active subscription)	5 GiB included
14-day trial	Same as Pro while trial is active

When you create a Storage Pool, you can apply the **Included 5 GiB (Pro)** capacity option **once** per account (until that entitlement is fully claimed). The create wizard shows how much included storage is still available.

Storage Pool add-ons (monthly)

If you need more space, purchase a **Storage** add-on. Prices are **per month**; checkout uses the **region** of the pool or vault you are protecting.

Capacity	Monthly price
10 GiB	\$4
50 GiB	\$12
100 GiB	\$20
250 GiB	\$40
500 GiB	\$65

How add-ons combine with Pro: add-on bytes **add to** your account quota. A Pro account with a 10 GiB add-on has **15 GiB total** (5 GiB included + 10 GiB add-on), not 10 GiB replacing the included amount.

Where to buy add-ons: the **Storage Pool** tier picker appears when:

- A backup or upload is blocked for insufficient quota

- You use the replication wizard **Cloud Backup Storage** step
- Legacy pool **Storage** flows that still surface the tier cards

Purchases go through **Stripe Checkout** (`Account` billing). Upgrading an existing storage subscription changes the current Stripe item with proration instead of creating a duplicate subscription.

What counts toward quota

- Final stored objects and backup archives
- Temporary upload staging while a large backup is still assembling (hidden from the object browser but counted until complete)
- Active upload **reservations** while an agent backup is in progress

When the quota is full, new uploads fail with a clear **insufficient storage** message until you delete objects or buy more capacity.

Feature access by plan

Action	Community	Pro / active trial
Browse & download objects	Yes	Yes
Run backups into storage	Only with purchased quota	Yes (with quota)
Browser upload	Locked	Yes (max 5 GiB per file)
Delete objects	Locked	Yes
Restore to server	Locked	Yes (compatible targets)
Deploy config to server	Locked	Yes
Configuration Discovery	Locked	Yes
Deployment Wizard	Locked	Yes

Regions and endpoints

When you **create** a Storage Pool, you choose a **region** (physical vault cluster). Pick the region closest to your servers and restore targets for lower latency.

Billing regions (Stripe)

Add-on checkout is priced per vault region:

Region key	Label shown in billing
eu-west	EU West
ca-east	CA East
sgp-central	SG Central

Additional regions may appear in the create wizard, marked **Coming soon**.

Your pool's hostname

Each pool gets a dedicated endpoint on **serversctl.com** storage infrastructure:

```
{pool-slug}.{region}.storage.serversctl.com
```

Example: slug `london-recovery` in EU West → `london-recovery.eu-west.storage.serversctl.com`

Use this hostname for:

- **WHM / cPanel → Additional Destinations → S3 Compatible**
- S3 backup tools and scripts
- Agent off-site backup authentication

Credentials for the pool are under **Storage Pools → {pool} → Credentials**.

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