

Monitoring Tab

Use the member **Monitoring** tab to choose alert thresholds for one server. This is different from pool **Monitoring**, which handles fleet-level and protection/failover alerts.

Member Monitoring answers: when should this specific server email me because heartbeat, CPU, memory, disk, cPanel service, or cPanel account quota needs attention?

What you configure

Area	What it is for
Heartbeat	Email when the agent stops checking in.
CPU	Email on sustained high CPU usage.
Memory	Email on sustained memory pressure.
Disk space	Email when the root filesystem reaches a selected usage level.
cPanel service alerts	Email when selected core cPanel services are down.
Hosting account disk quota	Email when WHM accounts on the member reach a disk threshold.
Recovery notifications	Email when the member recovers after an alert state.

Alert recipients are managed in member **Settings**. Monitoring controls what triggers an alert; Settings controls who receives it.

Free and Pro

Feature	Community	Pro
View live monitoring state	Included	Included
Heartbeat alert at community timing	Included	Included
Faster heartbeat alert presets	Upgrade required	Included
CPU, memory, and disk threshold alerts	Upgrade required	Included

Feature	Community	Pro
cPanel service-down alerts	Upgrade required	Included
cPanel hosting account quota alerts	Upgrade required	Included
Recovery notification emails	Upgrade required	Included

Community gives basic heartbeat awareness. Pro gives proper server operations alerts, with faster timing and resource/service thresholds.

Alerts

Infrastructure alerts

The first section covers the server itself.

Alert	Useful when
Heartbeat	You want to know the agent stopped checking in.
CPU	You want alerts for sustained compute pressure.
Memory	You want alerts before memory pressure affects services.
Disk space	You want warnings before the root filesystem fills.

CPU and memory alerts need telemetry from the agent and are based on sustained usage, not one short spike.

cPanel alerts

When cPanel is detected, Monitoring also shows cPanel-specific alert presets.

Use cPanel service alerts for services such as web, mail, database, and other core WHM services reported by the member. Use hosting account disk quota alerts to watch WHM account disk usage across accounts on that server.

These alerts are Pro features because they are production hosting controls, not just basic host reachability.

Saving monitoring settings

1. Open the pool.
2. Select the member.
3. Open **Monitoring**.
4. Choose the alert presets you want.
5. Click **Save monitoring settings**.

If a preset is disabled, it usually requires Pro or an active trial, or the matching service has not been detected on that member.

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